



An Roinn Sláinte  
Department of Health

# Mobilising a Movement for Complex Change

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ICPOP 27<sup>th</sup> February 2020

Sláintecare.

Right Care.Right Place.Right Time.



An Roinn Sláinte  
Department of Health

# Citizen and Staff Engagement and Empowerment – critical elements of movement mobilisation

**Sláintecare.**

Right Care.Right Place.Right Time.

Sláintecare.

Update on Sláintecare 2019 Review & 2020 Preview

Transferable lessons on movement mobilisation from Yes Equality 2015

Observations

# Sláintecare Objectives:

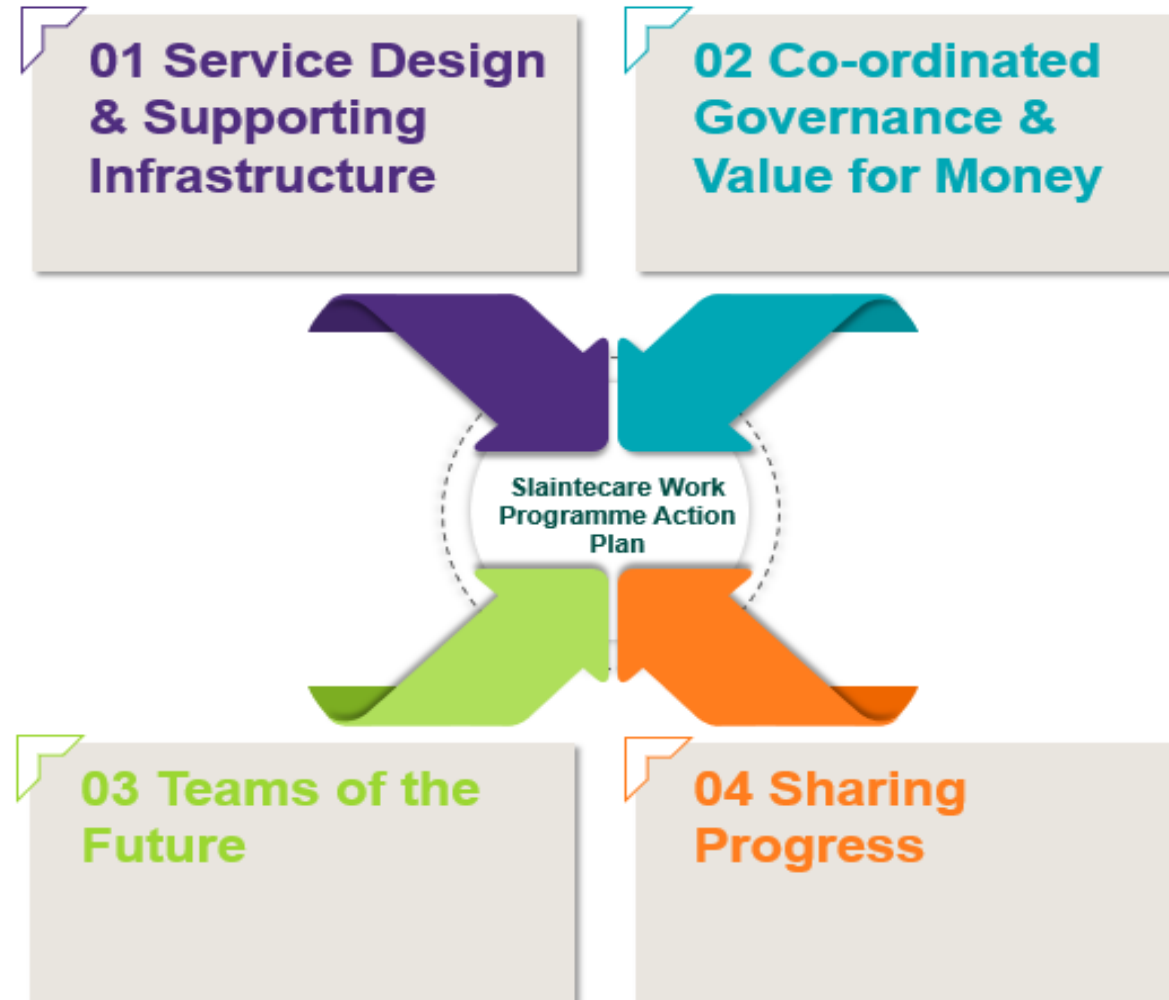


- Promote the health of our population to **prevent** illness
- Bring the majority of care into the **community**
- Create an **integrated** system of care, with healthcare professionals working closely together
- Create a system where care is provided on the **basis of need**, not ability to pay
- Move our system from long waiting times to a **timely** service
- Drive **accountability and performance** in the health service
- Deliver a health service that has the **capacity and ability** to plan for, and manage, **changing needs**

# Sláintecare: what is different?

- All-party agreement
- Dedicated implementation programme (10 years)
- Funding – Transition Fund & Integration Fund
- Focus on stakeholder engagement, including patients & citizens
- Partnership
- Evidence-based approach

# Four workstreams...

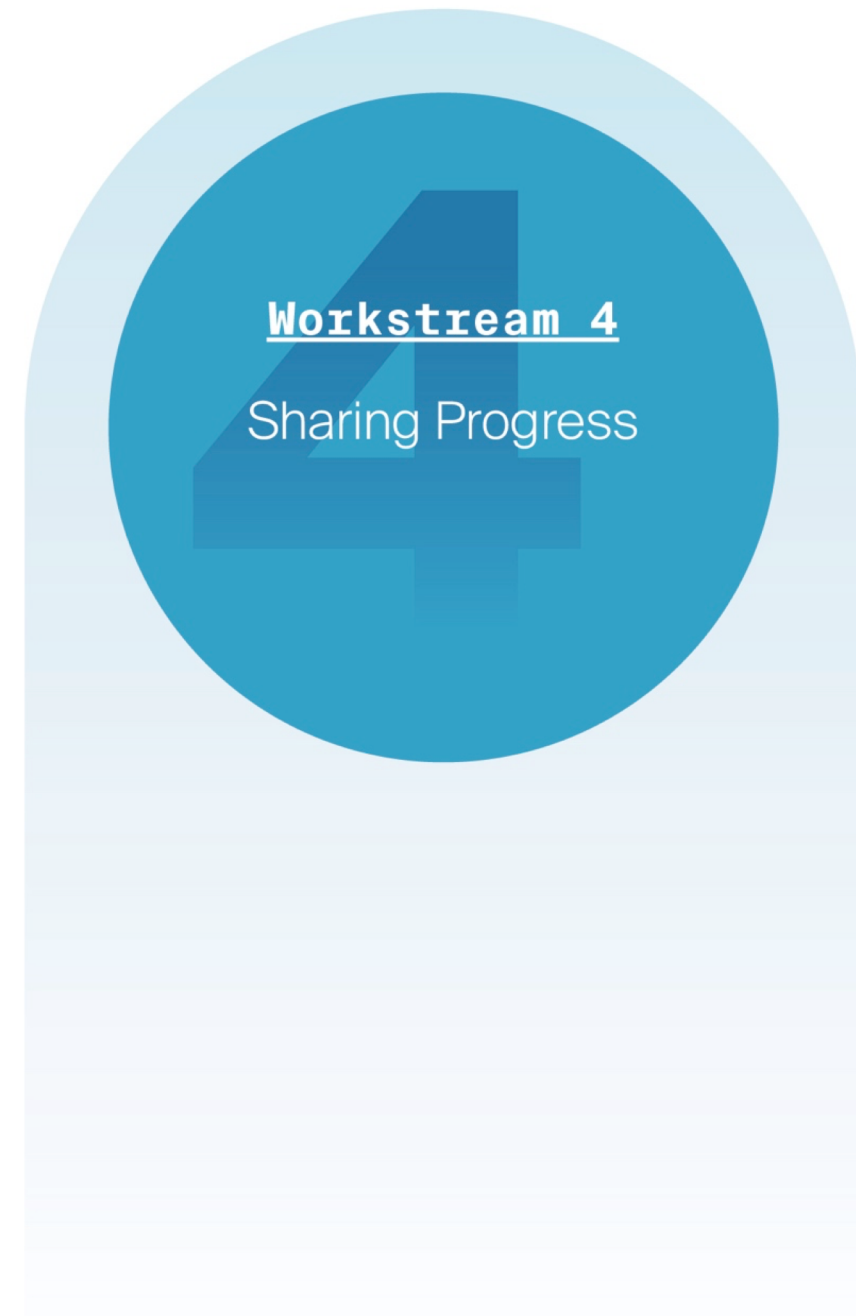


## Workstream 4

Sharing Progress

Foster the support of citizens  
and stakeholders in the  
Sláintecare reform process...

...through a **Citizen & Staff  
Engagement &  
Empowerment Programme**



# Phased Approach

## Phase 1

December 2018–21

### Launch Phase

- Launch plan to inform, educate & engage staff & citizens in Sláintecare reform
- Co-design aspects of reform with staff & stakeholders
- Listen and debate 'burning issues' with Citizens

## Phase 2

December 2021–25

### Build Phase

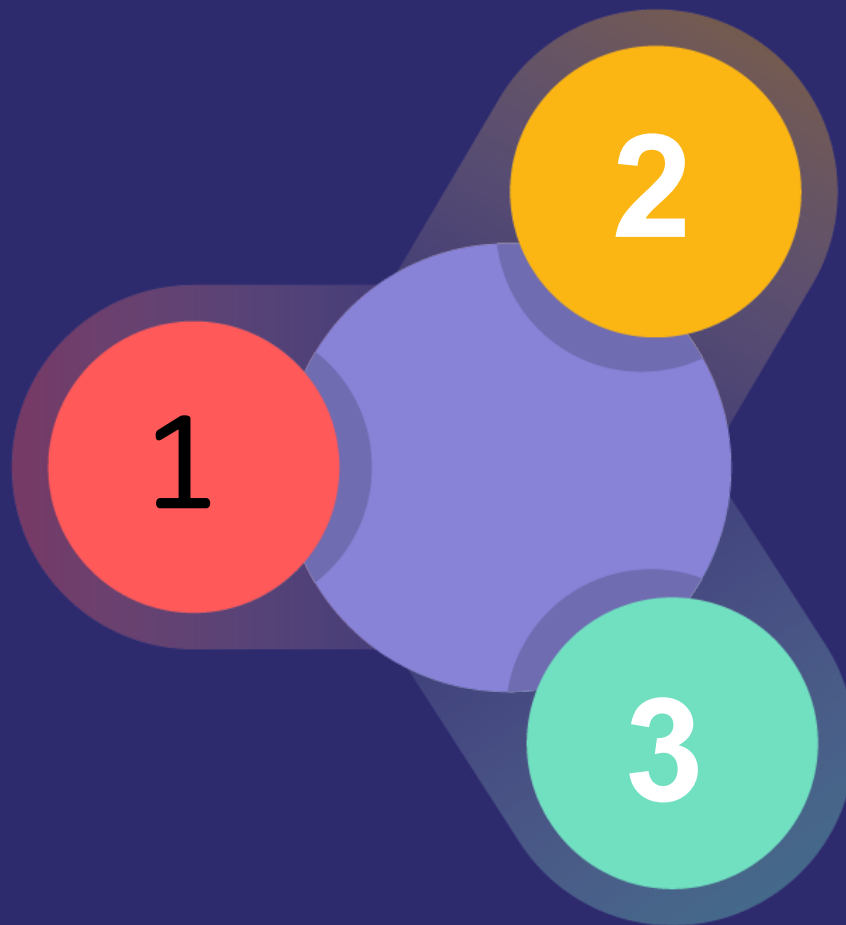
- Intensify scale of engagement & outreach
- Broaden public conversations about healthcare

## Phase 3

December 2035–28

### Sustain Phase

- Sustain and maintain momentum
- Re-fresh and re-launch core engagement platforms



# Sláintecare Stakeholder Engagement Highlights Q4 2019

Joint Oireachtas  
Committee on  
Health



HSE “All in a Week’s  
Work”



DoH HSE Workshop on  
Capacity and Access



Presentations at  
almost 20 conferences  
and events



## Q4 2019

Meetings with 4 HSE Values in  
Action groups



Citizen and Staff  
Engagement Forum

We are doing this in partnership



Engagement with  
Pobal and HSE re  
Integration Fund



Citizen Focus Groups



# Integration Fund

## 122 successful Integration Fund projects announced





# Foundational decisions 2019

- ▶ Six new Regional Health Areas
- ▶ New HSE Board
- ▶ National Clinical Programmes Review
- ▶ Dialogue Forum with Voluntary organisations
- ▶ Community Health Care Networks – 9 learning sites
- ▶ De Buitléir Report
- ▶ Enhanced GP and Nurse Contracts
- ▶ Increased Community and Integration Funding (1,300+ community staff)

# Citizen and Staff Engagement Priorities 2020



# Priority programmes 2020 will:

## Deliver... Right Care, Right Place

Develop the **Regional Health Areas** to enable integrated, patient-centred services, that are safe, local and fairly distributed

## Deliver... Right Time, Right Team

Build extra **capacity** in the health and social care system to reduce waiting times

## Deliver... Low or No Cost

Examine **eligibility and entitlement** to health and social care services, to make sure that cost is not a barrier to getting care in a timely manner



Ireland Says

YES



The Inside Story of How the  
Vote for Marriage Equality  
Was Won

Gráinne Healy, Brian Sheehan  
& Noel Whelan

YES  
EQUALITY

The Campaign for Civil Marriage Equality



Ireland Says

YES

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# Growing Movements for Major Change?

## LESSONS & OBSERVATIONS

- Vision/destination?
- Evidence Based/rationale
- Leadership which attracts followers/changemakers
- Building momentum/keeping going
- Monitoring the uptake/change – who tells the story best?
- Follow the 3Cs ...

Today

Changemakers towards Transformational Change  
for older persons – Regional Integrated Care

3 C's of successful  
changemaking –  
evident today & in your  
work

- Clarity,  
Capacity &  
Chronology

## Clarity

- Knowing your purpose
- Knowing the evidence-base
- Envisaging the change

## Capacity

- Planning for how the change will happen
- Knowing what is needed for the change
- Resourcing & leading the change

## Chronology

- Establishing the timeframe – monitoring the steps

# Right Care, Right Place, Right Time

- Conversations with service users
- Conversations with clinicians
- Evidence base (international and national)
- Co-design process
- Local delivery of (inter) national vision
- 'I'm voting yes, can I tell you why?' ('I'm supporting integrated care services for older persons, can I tell you why?')
- Being changemakers and supporting changemakers
- Keeping people's needs at the centre of the change – staff & citizens
- Engaged & Empowered!

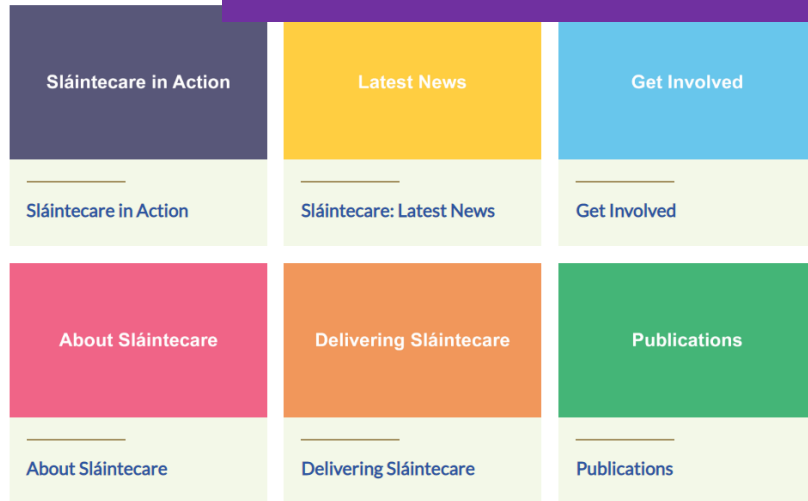
Sláintecare is a movement delivering reform and transformation of health and social care in Ireland

Feel the momentum begin and sense the wave growing – you are a part of it – thank you



## Communications Channels

## Sláintecare website



Twitter @Sláintecare



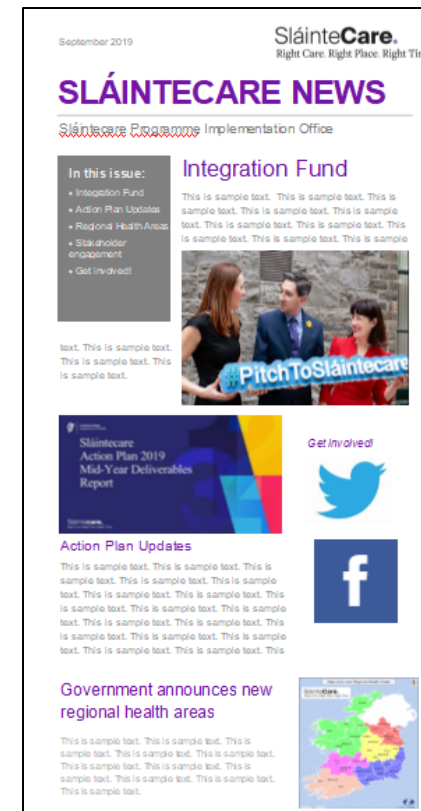
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We will stay in touch, here are some channels to use



## Sláintecare newsletter



# Thank you